

Who is the „Istralandia“ intended for?

Istralandia is intended for all generations of visitors, lovers of good entertainment, adrenalin and relaxation.

Do I have to purchase an entrance ticket even if I do not intend to use the pools and slides?

All visitors to Aquapark „Istralandia“ must have a valid purchased entrance ticket, even if only escorting someone else.

Are credit/debit cards accepted?

All services can be paid for using credit/debit cards. All major credit cards are accepted.

What to do if I forget swimsuit, sunlotions or towels?

Our „Grandbazaar“ offers a wide range of products such as swimsuits, sun lotions, towels, souvenirs etc.

Does Aquapark „Istralandia“ offer accomodation?

Witihin Aquapark „Istralandia“ there are no accomodation possibilities at the moment. Should you need assistance with accomodation, our partner „Aminess Novigrad“ will be able to asist you and accomodate you close to the aquapark. [Aminess](#)

What are the weather/temperature conditions at the Aquapark „Istralandia“?

Air and water temperatures are always displayed at the upper left corner of our web page, www.istralandia.com. If you prefer video footage, you can check the live-stream at the following link: [Live stream](#)

Can I bring with me my own food and drinks?

Aquapark „Istralandia“ has a rich offer of food and drinks allowing you to choose what you wish for yourself and your family. Should you wish to bring your own food, it is allowed, however, keep in mind that you can not use glass packages or bottles.

What do I need to bring with me to the Aquapark Istralandia?

Acceptable bathing suits, towels, sun lotions, sandals, sunglasses, and above all, good mood.

Is there a possibility to rent towels?

At the moment we do not offer the possibility to rent towels, however, you can buy them at our „Bazaar“, use them and keep them as a souvenir.

What to do if you forget something at the Aquapark „Istralandia“ premises?

Items found within Aquapark „Istralandia“ are automatically handed over to our „Lost&found“ office. The loss of personal items can be reported at the phone number +385 52 866 900 or directly at our info-point. All lost items can be collected with valid identification document and information proving the ownership of the lost item.

Are there any limitations in using attractions?

Yes, for some of our attractions there are limitations set by height. Due to safety reasons, the approach to some of the attractions is forbidden to disabled persons or those who can not move without help. Also, for your own safty it is also forbidden to use attractions carrying watches, sunglasses and any sharp items.

What to do in cases of rain or extreme weather conditions?

Your safety comes first to us. For that reason, depending on weather conditions, some parts or even the whole complex of the aquapark can be closed. Unfortunately, in these unpredicted conditions there are no refunds for purchased tickets.

Are there transfers to the Aquapark Istralandia?

During July and August, Aquapark „Istralandia“ offers transfers to the Aquapark from Poreč, Rovinj, Pula, Medulin, Novigrad and Rabac. To book your seat please call +385 98 249 119. More information on transfers can be found at the following link: [Transfers](#)

Can I bring my pet with me?

Aquapark „Istralandia“ is a pet-friendly aquapark. Entrance to the aquapark itself is not allowed to pets regardless of their size, however, for your pets we have ensured special boxes outside of the aquapark premises, and you can visit/walk your pet at any time you wish. The charge for this service is 70,00 kn. The number of available boxes is limited, to ensure the box for your pet, please call +385 52 866 900 or make a reservation at info@istralandia.com.

Can I leave the aquapark and return later without additional charges?

It is possible to leave Istralandia at any time and return during the same day providing you have a valid stamp, available at the exit.

Is the First-aid service available at the Aquapark „Istralandia“?

Fully equipped First-aid office is located directly at the entrance to the Aquapark, with qualified personnel and a nurse available for assistance during the opening hours.

Is there a parking space in front of the Aquapark and is it charged for?

Large parking with enough spaces for both cars and buses is located directly in front of the Aquapark and it is free of charge.

Are there additional charges for some of the attractions?

The use of all attractions is included in your entrance ticket. Additional charge applies only on sunbeds, beach-umbrellas and safety lockers. More information can be found at the following link: [Pricelist](#)