

General rules of Aquapark Istralandia

- There is no refund for purchased entrance tickets under no circumstances
- The management of the Aquapark reserves the right to close the park at any time due to safety reasons, without refund
- There is no partial or full refund for entrance tickets due to power and technical reasons, or unpredictable weather conditions
- The entrance ticket needs to be kept at all times during the visit of the aquapark and available for control by the aquapark personnel. Persons without valid purchased ticket will be asked to leave the aquapark.
- Sunbeds are available for use, with additional charge and upon availability. The management reserves the right to control the payment of the sunbeds.
- The aquapark does not take any responsibility for accidents or personal property damages caused by violations of the safety regulations, nor takes any responsibility for personal items deposited in safety lockers or anywhere within the park
- Only guest in good health should
- In order to provide maximum safety, some of the slides or attractions can be subject of special limitations. Please read carefully the regulations of the aquapark.
- Children under the age of 12 have to be escorted by adults at all times

- The regulations on proper use of all structures and attractions have to be respected at all times.
- The Aquapark is fully accessible for disabled persons, with the exclusion of the slides.
- The Aquapark is under video control at all times in order to ensure the full safety of the people and property and prevent damages and accidents.
- By purchase of the entrance ticket, the visitor gives the aquapark management the silent permission to be photographed by the aquapark personnel.

Safety rules

The pools, slides and other attractions of this aquapark are designed and constructed to provide the maximum safety, which considers the proper use and behaviour in accordance with the instructions of the personnel in charge.

It is mandatory:

-To pay attention to warnings displayed on boards by each of the attractions

-It is forbidden to use the attractions wearing the watches, sunglasses, jewelry etc.

-Always follow the instructions given by the safeguards and the aquapark personnel

-It is mandatory to leave the stopping lines and pools immediately after the slide. The violators of these rules will be removed from the park immediately, while in serious cases of the regulation violations, police assistance may be sought.

-It is mandatory to immediately report any accident or injury. Our ambulance will provide help. For false statements or injury reports there may be a criminal prosecution.

-It is mandatory to use the foot-wash basins and showers before utilization of the pools and attractions

-Always use the slippers for walking along the communicational paths along the aquapark

-Please use the proper swimsuits. Safeguards will not allow entrance to the pools to the people wearing inadequate swimsuits.

-Please use the waterproof diapers for children under the age of 3

It is strictly forbidden:

- for persons with heart issues, pregnant women and all of the people with any serious health issues.

-Running along the pool, playing any games that may be considered dangerous, sliding with head down or in standing position, bringing in any glass items or pets.

-Climbing of any constructions, walls, green surfaces rocks or any iron or metal construction and towers of the attractions and slides

Aquapark Management